

OFFICE OF THE ELECTRICITY OMBUDSMAN

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act of 2003)

5-53 Paschimi Marg, Vasant Vihar, New Delhi-110057

Tel. No. 32506011; Fax 2614 1205

NO.E.Omb/Secy/TPDDL/2012/458/79390

Dated: 19.09.2012

In the matter of Appeal filed by Shri Amit Yadav, tenant of the registered consumer Smt. Kanchan Rai, Kh. No.910/466, Village Haider Pur, Delhi against the CGRF-NDPL Order dated 25.11.2011 CG No.3644/07/11/SMB (K. No.45300143322) Appellant

Versus

Tata Power Delhi Distribution Ltd.

Respondent

Order

On the hearing held on 18.09.2012, Hon'ble Ombudsman passed the order as reproduced below for information, necessary action and compliance:

"Hearing held. Discom presents papers relating to earlier dues settlement in permanent Lok Adalat in 2005 to show Kanchan Rai (Rani) is a persistent defaulter. However, K. No. is not mentioned in these papers. Both K. Nos.743 &322 are in Kanchan Rai (Rani), name in Haiderpur village but the notice for transferring dues has gone to Shalimar Bagh.

Amit Yadav, who filed the petition in CGRF, and the appeal here, is not the person with the connections in his name. Hence, even if the case of Amit Yadav is upheld here the Discom is free to proceed against Kanchan Rani (Rai).

In the circumstances Discom has decided to issue fresh notices, as per their records, ensure due service & given proper hearing to resolve the matter. In the event this case concerning the 2 K. Nos. ending in743 &322 can not be resolved till this is done. Both parties are free to approach any forum at any stage if the grievance persists, or arises afresh.

Case is closed as infructuous".


(Secretary) 19.9.12

Distribution:

- i) The Chief Operating Officer
Tata Power Delhi Distribution Limited
NDPL House, Hudson Lines
Kingsway Camp Delhi-110 009
- ii) The Chairman
Consumer Grievance Redressal Forum
Tata Power Delhi Distribution Limited
Sub Station Building, New Police Colony,
Model Town, Delhi-110009
- iii) Amit Yadav
K.H. No. 910/466,
Village Haider Pur, Delhi
- iv) Shri B.P. Agarwal & Co.(Advocates)
A-106, Prashant Vihar, Rohini
Delhi - 110085
M-9810196016

The Original case file of the CGRF is also enclosed herewith.

